**Sally Saltwater**

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 (555) 555-5555

EDUCATION

**Indiana University**  May 2019

Bachelor of Arts 4.0/4.0 Bloomington, IN

Major: Central Eurasian Studies

Minor: History

CULTURAL IMMERSION & LANGUAGE

**Practical English Tutorial Program** August 2016 – Present

*Student Tutor* Bloomington, IN

* Facilitated conversation using Arabic to explain English language concepts to international students
* Advised students by assessing needs regarding intercultural conflicts due to writing barriers
* Created discussion topics based on conversational English to promote student engagement with classmates

**Central Asia: Cultures and Customs** August – December 2016

*Student* Bloomington, IN

* Collaborated with a team of five students to complete literature review of current research and write an action plan to educate class members regarding the perceptions of dance in other cultures
* Developed understanding and appreciation for different instruments, songs, and stories behind different dance types to gain a broader knowledge base

CUSTOMER SERVICE EXPERIENCE

**Starbucks** June 2015 – Present

*Barista* Carmel and Bloomington, IN

* Collaborate with fellow partners to ensure customer satisfaction
* Create hand-crafted beverages for customers with a strong attention to detail in a fast-paced work environment
* Operate a POS system to provide proper transactions and allow for a proper flow of ordering and payment

SKILLS

**Language:** Literate and conversational in Arabic