Sally Saltwater

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**Education**

*Indiana University* May 2020

College of Arts and Sciences Bloomington, IN

Major: Linguistics

Minor: Spanish

GPA: 3.3/4.0

**Community Service Experience**

*Civic Leaders Living Learning Center* August 2016-present

Civic Leader Bloomington, IN

* Participating in volunteering and civic service within the community and on campus to improve community members and environmental standards
* Initiating new civic service initiatives activities, such as Green Week, for the boys and girls club of Bloomington as well as speech and debate programs for all the local high schools

*Lotus World Music Festival* September 2016

Volunteer Bloomington, IN

* Attended orientation and training meetings to learn and become educated on the history of Lotus and the duties that would be required to help efficiently execute this worldly popular event in Bloomington
* Assisted kids with their art projects that were inspired by Chinese culture (lanterns) and Mexican culture (sugar skulls) throughout the festival in order for the children to better understand heritage and the meaning behind these educative crafts

**Language Experience**

*Indiana University Spanish and Portuguese Department* January 2017-present

Language Tutor Bloomington, IN

* Teach undergraduate students at the university better learning and adaptive studying techniques to excel in subjects mainly within Spanish and Portuguese
* Mentor struggling students through individualized direct aid to each student in order to better understand the foundations of languages

**Customer Service Experience**

*Indiana University RPS* September 2016-present

Front Desk Worker Bloomington, IN

* Serves to assist students and parents to inform and aid both parties in all situations during their residency in their dormitories in order to ensure satisfaction within the students and their parents
* Maintains certain day-to-day operations of the front desk including high levels of customer service, mail delivery, and handling environmental or miscellaneous issues within the area to ensure all questions and inquiries are effectively handled